

DMTC Project Leaders' Survey 2018-19

Headline Results

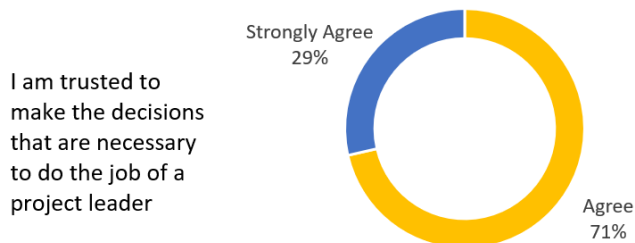


FIGURE 1: PROJECT LEADERSHIP

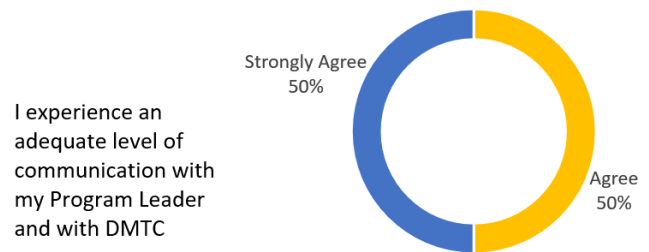


FIGURE 2: COMMUNICATION

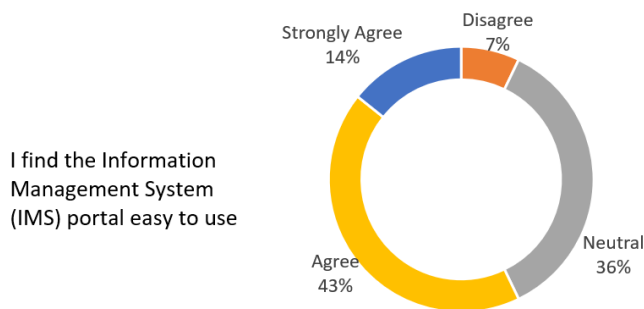


FIGURE 3: NAVIGATING THE IMS

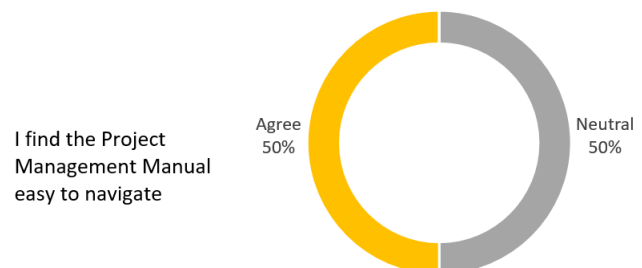


FIGURE 4: PROJECT MANUAL

Commentary

- DMTC's program and project management framework is a key element in delivering value to our stakeholders and was validated in our achievement of ISO 9001 accreditation for our quality system.
- We constantly review the performance of our processes and the level of engagement of our project leaders so that what we do remains not just value adding but fit-for-purpose as we adapt to changes in the business environment. Our recent survey of project leaders showed excellent levels of engagement (Figs 1 & 2 above).
- This is very pleasing noting that our project teams are our front line in delivering enhanced defence and national security capabilities and strengthening Australian industrial capacity.
- The survey also revealed opportunities for further work, identified through the pain-points people experience in managing their projects. Nearly half of the cohort indicated they were neutral or disagreed with the statement that our online portal is easy to navigate (Fig 3 above). With more than half of our project leaders in their first or second year of leading project teams, the reflections on our project management manual (Figure 4 above) are also acknowledged. Further project leader training workshops will be rolled out in the second half of 2019.
- We want to make sure that people have not only have the right project management tools to do the job but also that those tools are sharp and people are trained in making best use of the tools.
- In addition to reducing waste and streamlining processes, we will be rolling out a series of video tutorial and webinars to give project leaders easy-to-access training options.
- We have also enabled analytics on our online portal so we can get real-time data on use patterns and respond faster with support to our front line teams.